

Tap Repair and Replacement

For more information, contact us on 0208 607 0449, or Info@GlowMaintenance.co.uk

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Traditional taps that use washers are rapidly being replaced by ceramic disc and cartridge taps.

While washer type taps are easily repaired, and we carry spares on the vans, modern types have valves and cartridges specific to that particular make and model of tap. Add to that swivel and pull out spouts and the standard, simple, tap has become a complex item with many model specific parts to go wrong.

Traditional (washer type) taps - These taps are the type whereby the more you rotate the head, the more water comes out. We have spare washers and valves on the vans that will fit many of this type of tap.

Quarter turn (ceramic disc) taps - the tap heads of these only turn through 90 degrees. We have a couple of generic valves that will fit around 30% of this type of tap, but often will fit the body, but not the head; or the head but not the body. **The client generally needs to contact the manufacturer for parts for these.**

Combination (cartridge) taps - this type of tap typically has a single lever that lifts to turn on, and then turns left/right to adjust the temperature. Every one of these taps has a specific cartridge, we do not have spares for these. **The client needs to contact the manufacturer for parts for these.**

Occasionally valves are so scaled in that we are unable to remove them, sometimes it is more cost effective to replace the tap entirely; especially if there are no identifying marks on the tap (If you know who makes the tap, you can often email them a photo and they can identify the exact model for you).

It may be worth considering buying a replacement tap for our visit. That way, if we are unable to repair the existing, we can replace it there and then, saving you a second chargeable visit. Ensure you can return the tap if unused.

We suggest that any new taps be branded, Bristan are a well known UK manufacturer.

Please email us a photo and we can give you a rough indication of cost – info@glowmaintenance.co.uk

As a very rough guide to times/costs:	Approximate time
To replace a set of tap valves, standard kitchen or basin taps. More complicated taps (pull out hose, 3 hole taps etc can take significantly longer); 2 – 3hrs?	Up to/around an hour or so
Taps on butler sinks or other types where backnuts are inaccessible, take longer. They may need the sink/basin or units removing for access.	1 – 5hrs
To replace a set of bath taps (depends on access to the backnuts)	1 - 3 hours.
With the above, if the new taps do not come with flexi connectors we would supply these at a cost of approximately £14 + VAT a set.	
Please note that if access below the tap is awkward; it is not simple to turn off water supplies; or if the tap valves or back nuts are corroded in place then this will add significantly to the times above and therefore the work costs.	